

# Market Trends In Optometry 2015

### **Allergan**

## Allergan Leading the Way to Help Optometrists Throughout Their Careers

- As the #1 therapeutic company in Optometry, Allergan is ready to help Optometrists treat the primary therapeutic diseases and conditions that exist in their practice – Glaucoma, Dry Eye & Allergy
- Allergan's commitment is to support Optometrists throughout their careers with innovative programs such as:







**Optometric Groups** 







**Technicians** 





### **Allergan Academic Partnership Provides:**

#### Students

Travel Grants to Optometry's Meeting®

3D Patient Counseling App for iPad®

**Practice Management Support** 

Guest Lecturers / Lunch and Learns

#### Faculty and Administration

ASCO Benefactor Level Supporter

Product Education and Samples for Patients

**Advisory Boards** 

**Faculty Retreats** 



#### Residents

Resident Day Programs

Travel Fellowships

Interviewing Skills Workshop

Resident-Practitioner Networking Event

#### Institutions

Support for Orientations, White Coat Ceremonies, Graduations, and Alumni Events

Inspirational Programs Featuring InfantSEE and Tom Sullivan

Educational Grants/Sponsorships

## Allergan's Optometric Professional Relations Team





**Dave Gibson**Director,
Optometric Professional
Relations and Strategies



Mark Risher Senior Manager, Optometric Academic Development



Elisha Wykoff Manager, Optometric Marketing

### Key Account Managers engagement with key accounts, gate affiliates, and regional conferences



Marcy DeWalt NORTHEAST

Connecticut Delaware Indiana Maine Massachusetts Michigan New Hampshire New Jersey New York Ohio Pennsylvania Rhode Island Vermont West Virginia



Jared Latham CENTRAL

Arkansas Illinois Iowa Kansas Louisiana Missouri Minnesota Nebraska North Dakota South Dakota Texas Wisconsin



John McAnally SOUTHEAST

Alabama Florida Georgia Kentucky Maryland Mississippi North Carolina South Carolina Tennessee Virginia Washington, DC

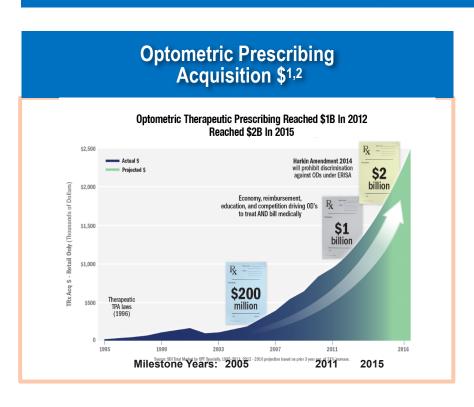


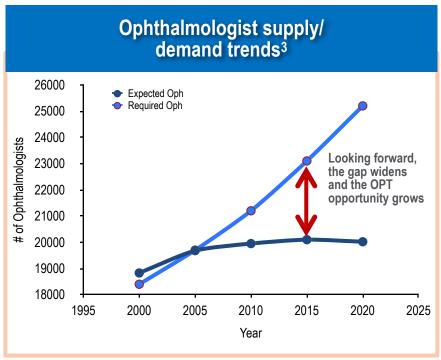
Aaron Strope WEST

Alaska Arizona California Colorado Hawaii Idaho Montana Nevada New Mexico Oklahoma Oregon Utah Washington Wyoming

### **Dramatic Increase in Therapeutic Care by ODs**

### ODs are essential in eye care disease management OD therapeutic prescribing reached \$2B in 2015<sup>1</sup>







<sup>3.</sup> DHHS Physician Supply and Demand Projections to 2020.

SDI Health LLC. Vector One®: National (VONA): Total Therapeutic Acquisition Dollars for Optometry. Plymouth Meeting, PA: SDI Health LLC; 2012.

### **Drivers of Optometric Therapeutic Trends**



Increasing demand for eye care services



Optometric adoption of medical management



Increasing number of therapeutically trained ODs



Engagement/Education by pharmaceutical companies



### Optometry Is Under Financial Pressure From A Variety Of Sources

### **O**PTERNATIVE

Eye Exams from the Comfort of Home

Cost: \$40

Eligible: 18-40yo Reach: 27 states







NEW5

WARBY PARKER LAUNCHES 1ST NATIONAL RETAIL PARTNERSHIP WITH NORDSTROM





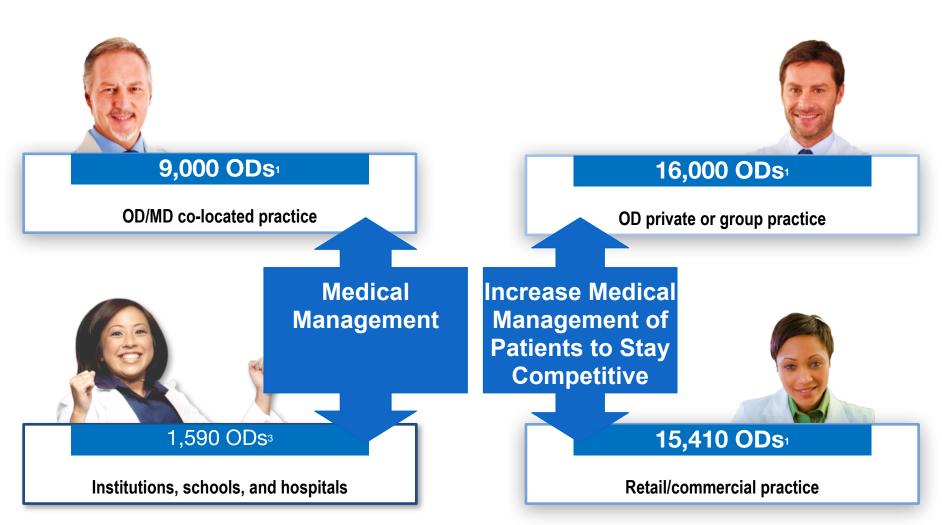








### Risk of Downward Pressure on The Optical Side of the Business



- 1. Number of ODs and volume per practice type are estimated based on 2010 Kaiser Association Research.
- 2. Optometry Eye Care Market Analysis (data through 4/04/2014) 3. Numbers are estimated based on ASCO 2013-2014 student data.





### **Discussion Topics**

- Demographic trends and their impact on the prevalence of eye disease
- Impact of health care reform on optometric practices
- Reimbursement changes affecting eye care providers
- Influence of the internet and social media on consumer decision making
- Impact of market trends on optometry



### **Changing Demographics**

### **Growing Demand for Services**



Relationship between aging population and the increase in prevalence of eye disease.

- 200,000 Americans develop advanced AMD each year; expected to double by 2020.<sup>(1)</sup>
- Cataract affects 1 in 6 people over age 40<sup>(2)</sup>; 30.1 million Americans expected to have cataracts by 2020.<sup>(1)</sup>
- Growth in obesity leads to increase in diabetic retinopathy; currently 4.1 million over age 40 affected, projected 7.2 million by 2020.<sup>(1)</sup>
- Glaucoma accounts for over 7 million visits to eye care providers each year with potential increase to over 10 million by 2020.<sup>(2)</sup>
- Dry Eye affects 11% of people aged 30 to 60; and 15% age 65 or older<sup>(3)</sup>; aging population will result in significant increase in dry eye disease.
- Blindness or Low Vision affects 1 in 28 Americans over the age of 40; 5.5 million Americans are expected to be affected by blindness or low vision by 2020.<sup>(4)</sup>

(4) Source: National Eve Institute, 2004 Study

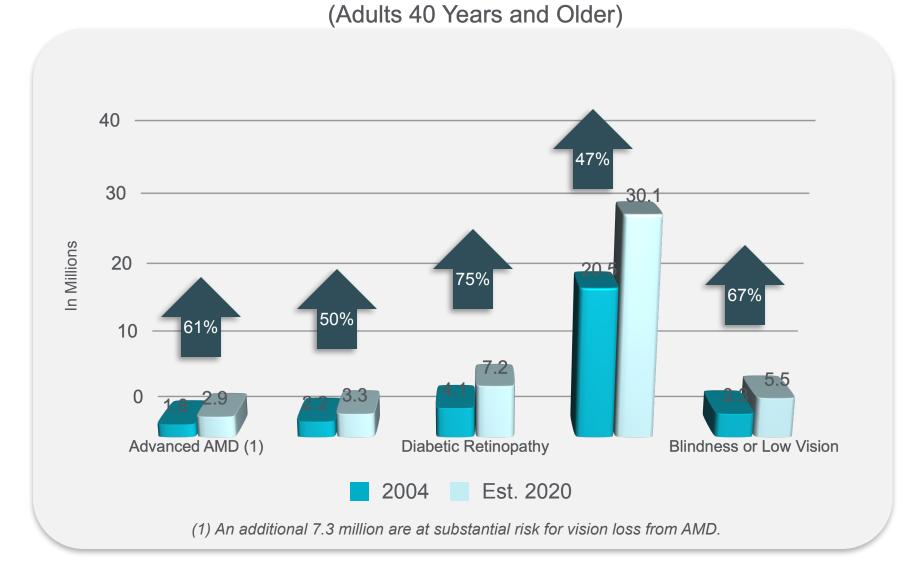
<sup>(1)</sup> Source: "Vision Impairment and Eye Disease is a Major Public Health Problem," National Alliance for Eye and Vision Research & National Eye Institute.

<sup>(2)</sup> Source: "Vision Problems in the U.S.," Prevent Blindness America and National Eye Institute.

<sup>(3)</sup> Source: Johns Hopkins University-Wilmer Eye Institute - International Task Force.

### Incidence Rates in Americans Age 40+ Sease Prevalence and Projections





Source: National Eye Institute, 2004 Study. The study examined primarily Advanced AMD, Glaucoma, Diabetic Retinopathy, and Cataracts, noting these as the four most common eye diseases in Americans age 40 years and older.



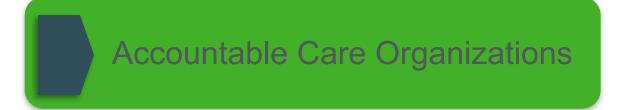
# Impact of Health Care Reform



### **Key Elements That Impact Optometry**









### **Increase in Covered Lives**



- Individual mandate to have coverage by 2014 (with some exceptions)
- Legislation designates vision care for children as an essential health benefit (will likely increase demand for optometric care)
- Expansion of Medicaid program
  - Expand eligibility to all with income up to 133% of poverty level
  - Over 10 years Medicaid enrollment would grow by 15 million
  - Newly eligible adults guaranteed essential health benefits

### **Payer Changes**



1.

Creation of Health Benefit Exchanges at state level for individuals and small employers (effective 2014) 2.

### Private insurance changes:

- New regulations prevent denial of coverage
- All new health plans to offer minimum set of services
- Increases in premiums subject to review and oversight



### **Accountable Care Organizations (ACOs)**

- Legislation enabled the creation of ACOs as a contracting vehicle to drive quality and efficiency.
- ACOs are designed to facilitate coordination among providers when contracting with third party payers.
- Community based eye care providers will likely compete to be credentialed with ACOs.



### The Harkin Amendment: What is it?

- Included in the final health care reform legislation as passed on March 23, 2010, it provided the nondiscrimination standard.
- The Amendment was offered by Senator Tom Harkin (D-IA), Chairman of the Health, Education, Labor and Pensions (HELP) Committee.
- It bars insurance plans from discriminating against any health care provider who is acting within that scope of the provider's license or certification under applicable state law. This protection applies to coverage or participation in plan networks.
- Effective on January 1, 2014.
- Applies across all categories of providers.

#### **Summary of Provision**

Any insurer offering group or individual coverage "shall not discriminate with respect to participation under the plan or coverage against any health care provider who is acting within the scope of that provider's license or certification under applicable state law."



# Changes in Medicare Reimbursement

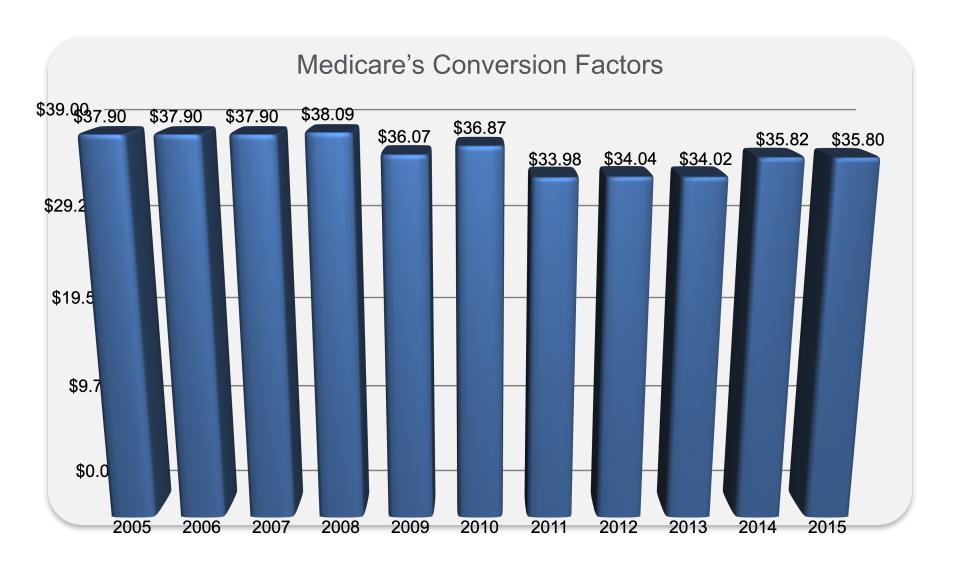


#### **Changes in Medicare Professional Reimbursement**

- 2015 Medicare Physician Fee Schedule was released on October 31, 2014.
- The 2015 conversion factor is \$35.8013 for January through March 2015, as a result of Congress passing a fix to the SGR in April 2014.
- If Congress didn't intervene before 4/1/15, the conversion factor will be \$28.2239, representing a 21.2% reduction in fees.
- ICD-10 was implemented on 10/1/2015 after several delays.

### **Trends in Conversion Factors**







### **Changes in Professional Fee Reimbursement** (1)

	2013	2014	2015(2)	% Change
92004 - New Patient Exam	\$151.40	\$151.17	\$149.29	-1.24%
92012 - Established Patient Exam	\$87.44	\$87.05	\$85.57	-1.70%
92014 - Established Patient Exam	\$126.23	\$126.10	\$124.23	-1.48%
92083 - Visual Field	\$66.69	\$65.20	\$64.80	-0.61%
92133 - Scan Computerized Diagnostic Imaging	\$45.25	\$45.14	\$44.39	-1.66%
92250 - Fundus Photos	\$81.31	\$79.17	\$79.48	+0.39%

#### Footnotes:

- 1. Fees represent the national average Medicare reimbursement rate. Fees have been calculated by using RVUs published in the Medicare physician fee schedule multiplied by the Medicare Conversion Factor.
- 2. Fees based on the Medicare Conversion factor for January March 2015. Fees will be reduced 21.2% on April 1, 2015 if



### **Future Reimbursement Trends**

Changing demographics, the increase in prevalence of eye disease, and health care reform will likely contribute to future decline in third party reimbursement.

Changes in Medicare reimbursement likely to impact payment rates from commercial payers.

Increased utilization patterns likely to impact reimbursement on commonly performed eye care procedures.



### Changing Dynamics with Eye Care Consumers

### **General Observations**



- Increasing use of the internet allows patients greater access to health information.
- Consumers are more frequently using e-commerce.
- The use of social media is influencing consumers and thereby impacting provider marketing strategies.
- Providers need to deliver online patient education in a more efficient manner.
- Providers need to implement aggressive website optimization strategy.

## Internet Sales of Contact Lenses and Eyeglasses





#### **Contact Lenses**

Becoming more common, impacting optometrists revenue from contact lens sales.

### Eyeglasses

Not as successful; however, new technology for measuring faces may improve ability of internet optical stores to fit frames and lenses.



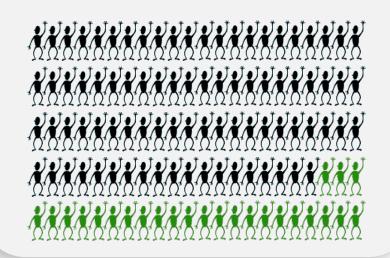
### Why is Online Marketing Important?

The International Telecommunication Union Reports:

3.2 Billion People Worldwide are online.



82.2 out of every 100 people\* are online.





### Why is Online Marketing Important?

72%

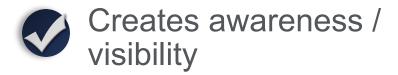
Of internet users look online for health information

### Why is Online Marketing Important?



	Avg. Monthly Google Searches*
Eye Care	6,600
Eye Doctor	49,500
Eye Care Doctor	50
Eye Center	2,400
Vision Care	3,600

## Benefits of Including Online Marketing in Allergan General Marketing Strategies





- Offers the ability to brand yourself or product
- Monitor what's being said about you

- Impacts search engine rankings
- Customer service tool
- Creates a targeted list of followers
- Access to important people

Builds your reputation

Increases your accessibility to vendors and partners



#### **Practice Website**

### What Good Looks Like



High-quality, attractive logo



Call to Action

Easy-tolocate contact options

High-quality, - relevant visual

Provider

Clear

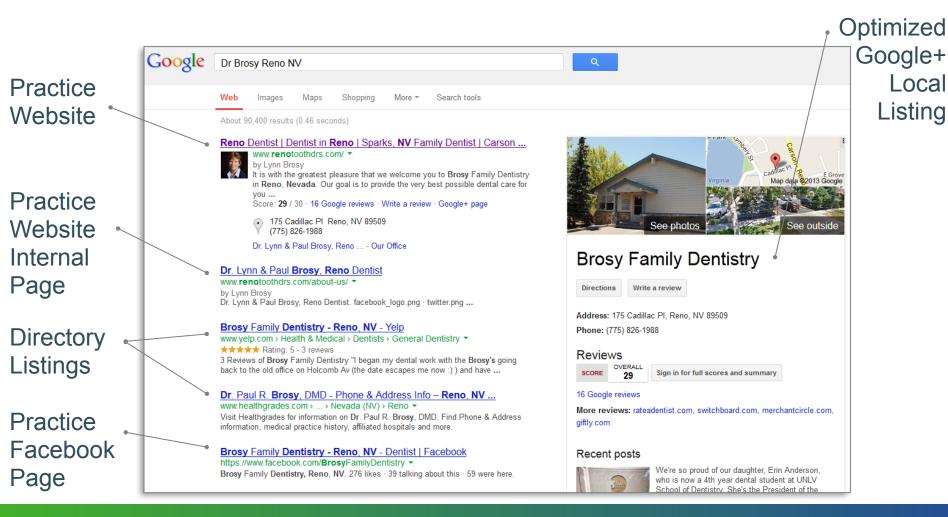
credentialing



### **Search Engine Optimization**

### What Good Looks Like







### **Proactive Reputation Management**

### What Good Looks Like



### Claimed, Optimized Directory Listing

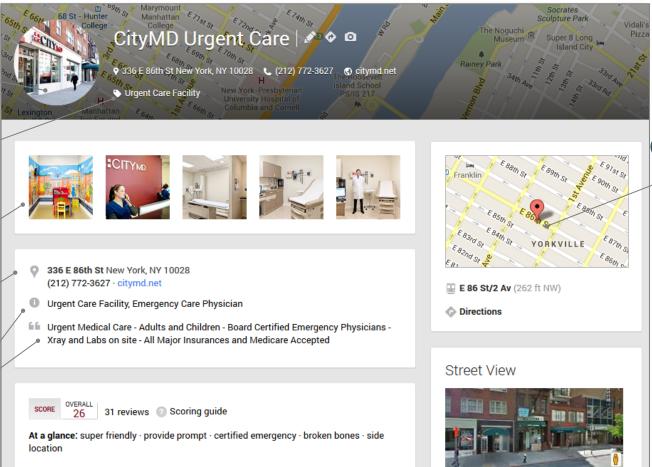
Profile Picture

Accurate • Category

Uploaded Photos

Correct Contact Info

Keywords



Correct Map

location



# Impact of Market Trends on Optometry

### **General Observations**



- Increasing prevalence of eye disease will create a possible provider supply/demand imbalance.
- As a result, optometry is likely to play a greater role in medical management.
- Legislative changes are also likely to expand medical management opportunities for optometrists.
- Ophthalmologists and optometrists likely to seek new integration strategies.
- Providers will seek new and innovative strategies to enhance operating efficiency.



### **Opportunity for Optometry**



Approximately 33,000 optometrists currently practice in the U.S.<sup>(1)</sup>



Projections indicate 24% growth rate by 2020.(1)



Shortage of ophthalmic providers creates opportunity for optometrists to provide greater role in delivery of services.



## Why is the Harkin Amendment important to me?

Expands potential contracting opportunities with self-insured employers.



### What should I do?

- Get educated and informed about the implications this has in your local market.
- Understand the relevance to your practice.
- Assess if you want to grow the medical management part of your practice.
- Contact self-insured employers to get credentialed.
- Contact your state society if you encounter any challenges.



### **Practice Integration Strategies**

### **Integrated Model:**

- Merger/co-ownership approach
- Acquisition/employee arrangements

### **Contracting Networks:**

- ACOs
- IPA



### **Improving Practice Efficiency**

More focused approach to how doctors run their business:

- Disease state / service line orientation
- Use of new technology
- Enhance staff and provider productivity and improve efficiencies
- Leverage new marketing channels



### **Closing Comments**

Understand how market changes will impact your practice.

Review current practice and operating model for best positioning in the future.

Carefully analyze areas of opportunity to expand services, enhance productivity, and improve practice efficiency.



A practice that plans properly will be able to take full advantage of emerging market trends.

## Thank You!



### The Leader in Optometric Therapeutics

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